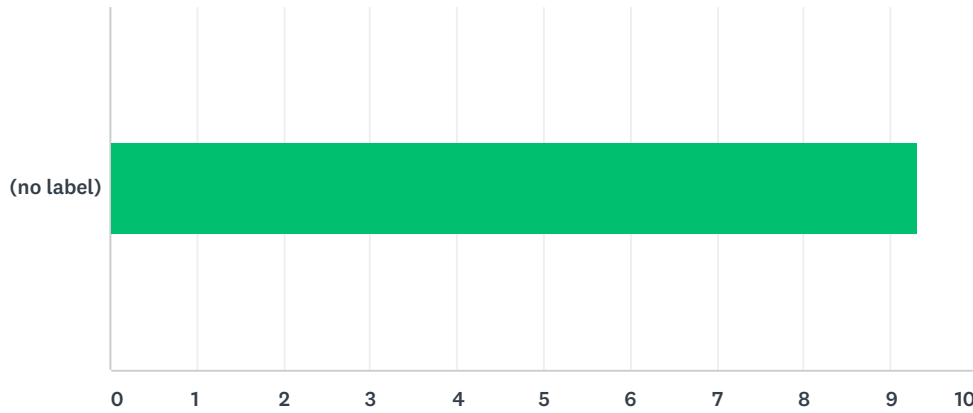


Q1 If you were referred to us, How comfortable were you with that process? (Rate 1-10)

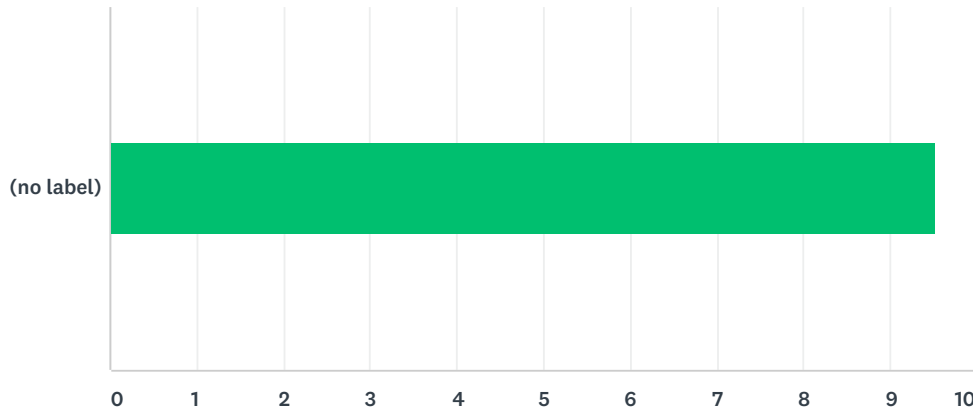
Answered: 90 Skipped: 33



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	1.11% 1	2.22% 2	3.33% 3	4.44% 4	10.00% 9	3.33% 3	75.56% 68	90	9.32

Q2 Overall, How comfortable were you with the admissions process? (rate 1-10)

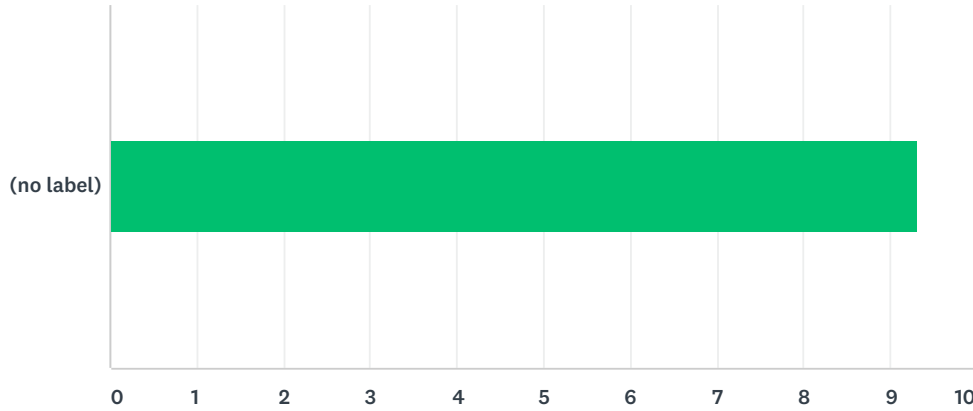
Answered: 123 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.81% 1	2.44% 3	7.32% 9	2.44% 3	7.32% 9	79.67% 98	123	9.52

Q3 How would you rate the overall quality of the service you've received? (Rate 1-10)

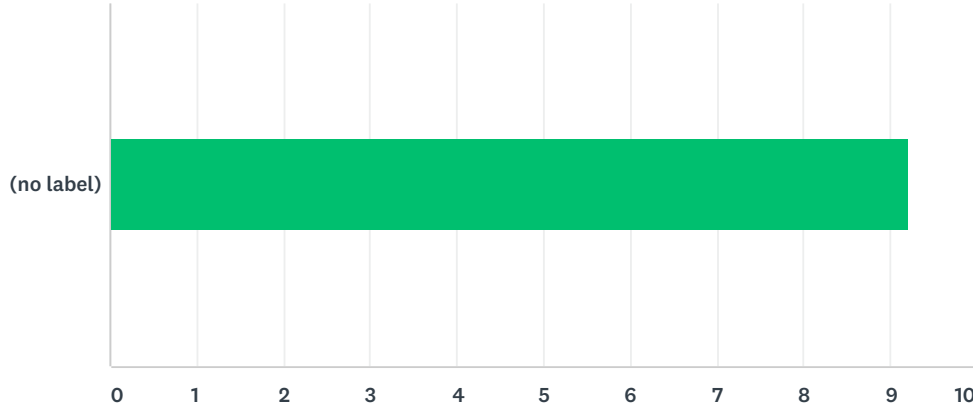
Answered: 123 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.81% 1	0.00% 0	0.81% 1	1.63% 2	7.32% 9	10.57% 13	9.76% 12	69.11% 85	123	9.31

Q4 To what extent has our program met your needs? (Rate 1-10)

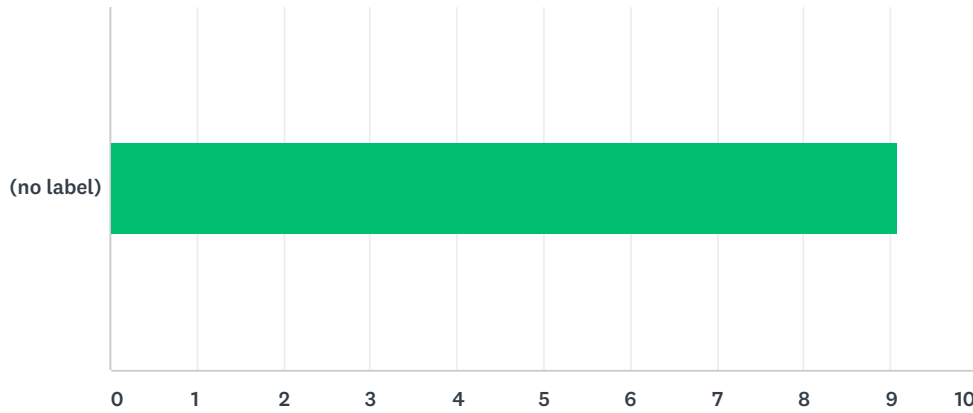
Answered: 123 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	1.63% 2	0.81% 1	0.00% 0	0.00% 0	2.44% 3	0.81% 1	4.88% 6	8.94% 11	11.38% 14	69.11% 85	123	9.20

Q5 How Satisfied are you with the Residential Portion of the program? (rate 1-10)

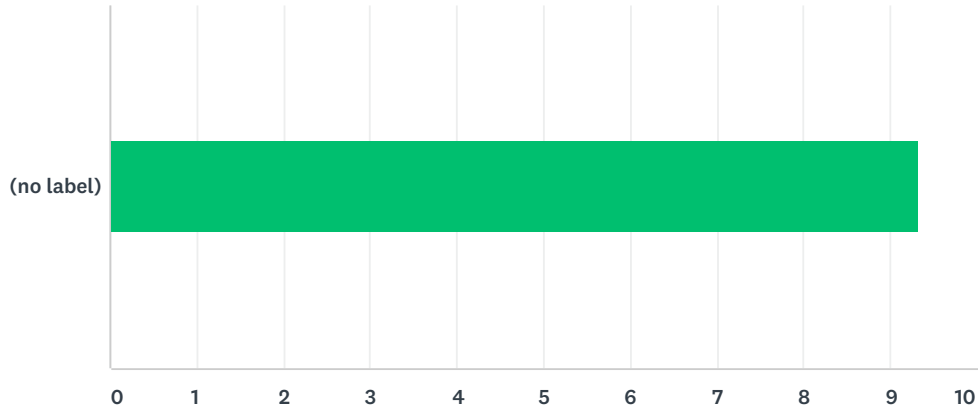
Answered: 121 Skipped: 2



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.83% 1	1.65% 2	0.00% 0	0.00% 0	0.83% 1	0.83% 1	9.92% 12	10.74% 13	13.22% 16	61.98% 75	121	9.07

Q6 How comfortable did you find the residential facility? (rate 1-10)

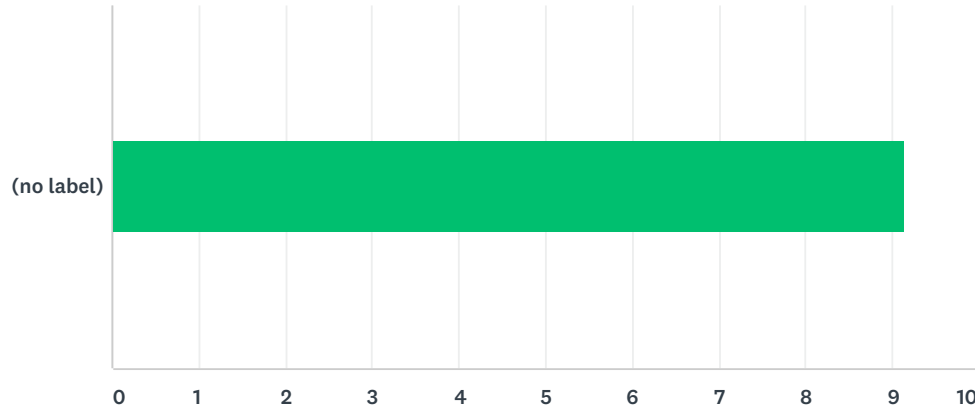
Answered: 121 Skipped: 2



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3.31% 4	7.44% 9	8.26% 10	14.05% 17	66.94% 81	121	9.34

Q7 How comfortable did you find the clinical facilities? (rate 1-10)

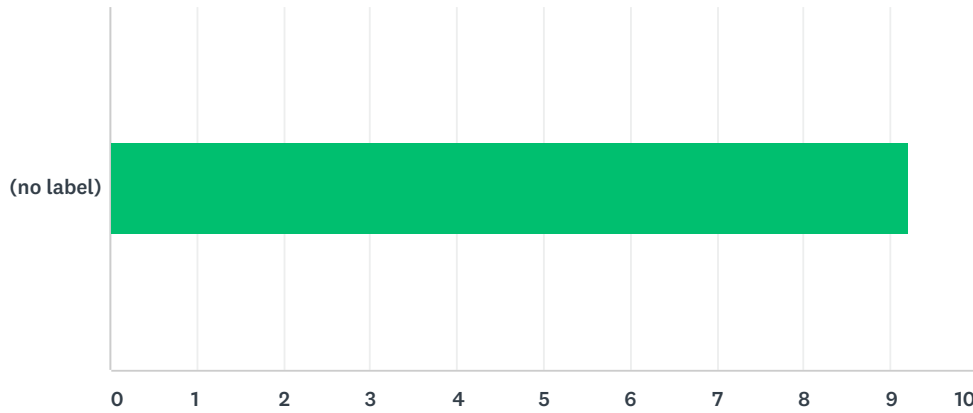
Answered: 123 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	0.81% 1	0.81% 1	5.69% 7	4.88% 6	17.07% 21	4.88% 6	65.85% 81	123	9.15

Q8 How satisfied are you with the clinical portion of the program? (rate 1-10)

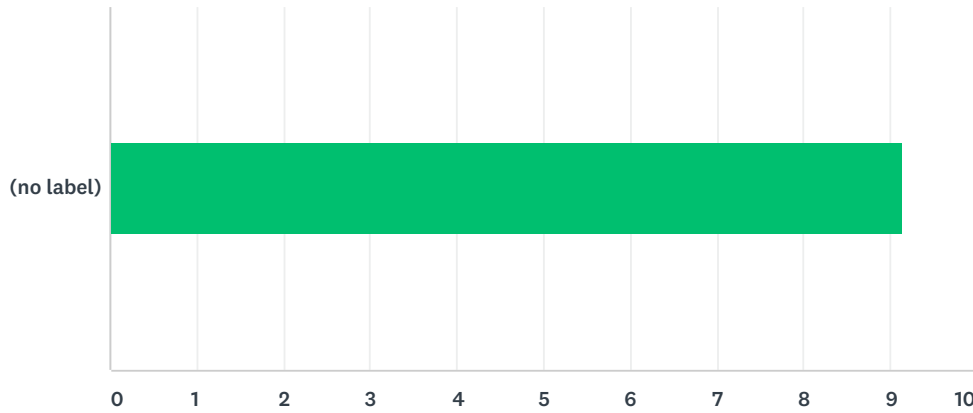
Answered: 122 Skipped: 1



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	2.46% 3	0.82% 1	0.00% 0	2.46% 3	7.38% 9	6.56% 8	13.11% 16	67.21% 82	122	9.20

Q9 How confident do you feel in your recovery leaving our program? (rate 1-10)

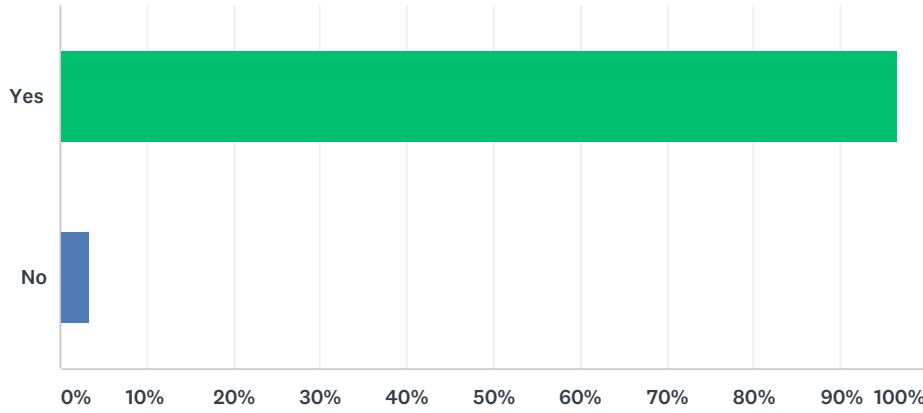
Answered: 123 Skipped: 0



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.81% 1	0.00% 0	0.00% 0	0.00% 0	0.81% 1	0.00% 0	5.69% 7	20.33% 25	15.45% 19	56.91% 70	123	9.15

Q10 Are you or do you plan on following aftercare recommendations?

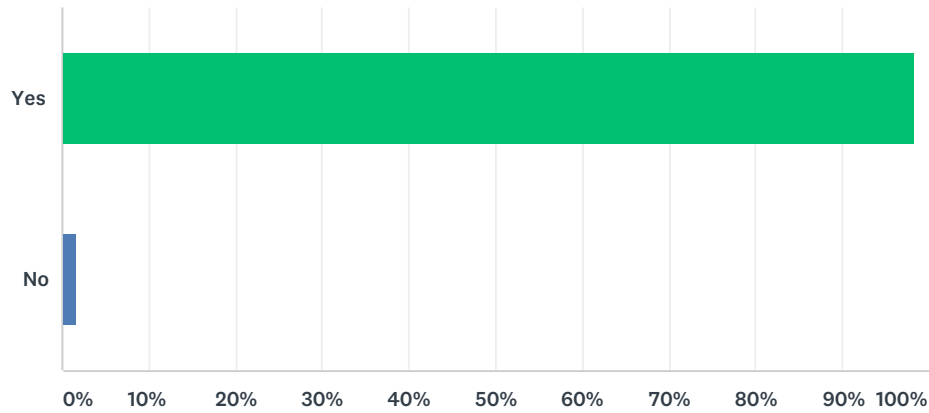
Answered: 119 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	96.64%	115
No	3.36%	4
TOTAL		119

Q11 Would you refer a friend or relative to our program?

Answered: 123 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	98.37%	121
No	1.63%	2
TOTAL		123